



"SERVICE BEYOND EXPECTATIONS"

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PLUMBING, HEATING, AIR CONDITIONING, AIR QUALITY SYSTEMS

1/15/04

To: Commissioners of The California Public Utilities Commission
Regarding: Check Me Program

To Whom It May Concern:

We understand that Proctor Engineering Group is trying to get Check Me! programs funded from the California Public Utilities Commission for 2004 & 2005. We have participated in their programs over the past several years including the Check Me! Program and have found some staggering deficiencies in homes resulting in poor performance and huge energy waste.

We perform service primarily on residential HVAC system as well as install replacement systems in the Central Valley. We have found that the majority of 25+ year old systems have already been changed out and that many customers are choosing to put off replacing the system left out there. The problems we see with existing systems are over / under charging of the refrigeration systems, improper air flow, and catastrophic duct leakage. We feel since the many customers are going to continue to use these older systems, a Check Me tune up would improve their efficiency to the maximum possible.

We service the PG&E, MID and TID customers in the Central Valley and have found that the customers that have participated in the Check Me! program were impressed with the documentation provided to them and many have reported significant energy savings with improved performance.

New installations also have benefited from the Check Me! program. The customers feel even more confident about their new systems when a third party documents the performance of the system. It reinforces their decision to upgrade their systems and they no doubt encourage others to do the same.

I personally believe this program has benefited consumers as well as the utility companies and would like to see it continue.

Thank you,

Bob Barnett

Pres.